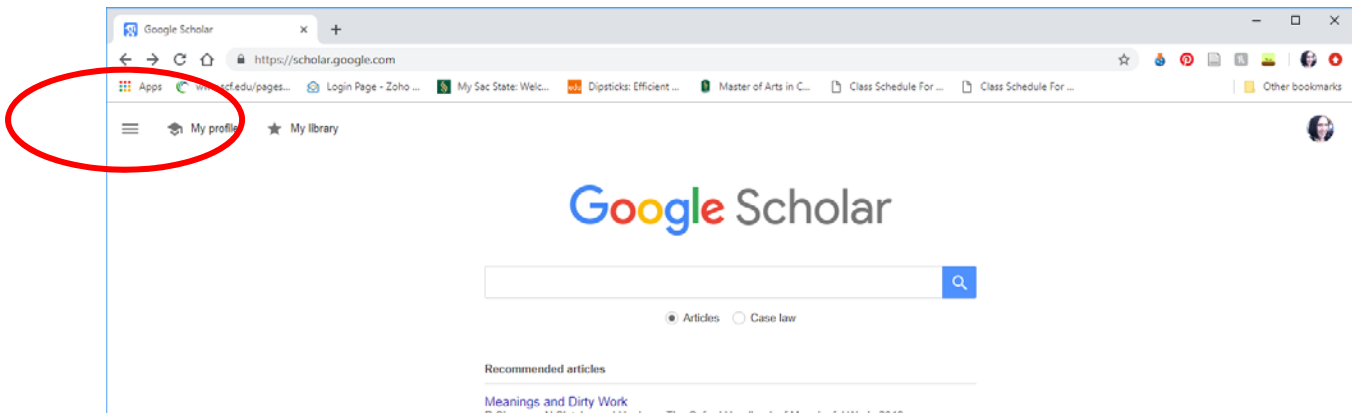
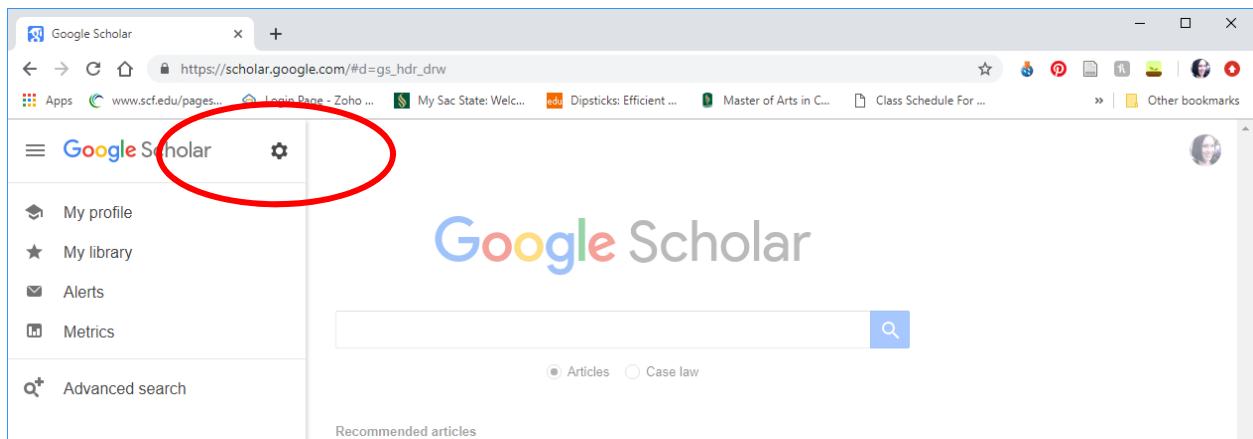


## Finding Scholarly Sources via Google Scholar

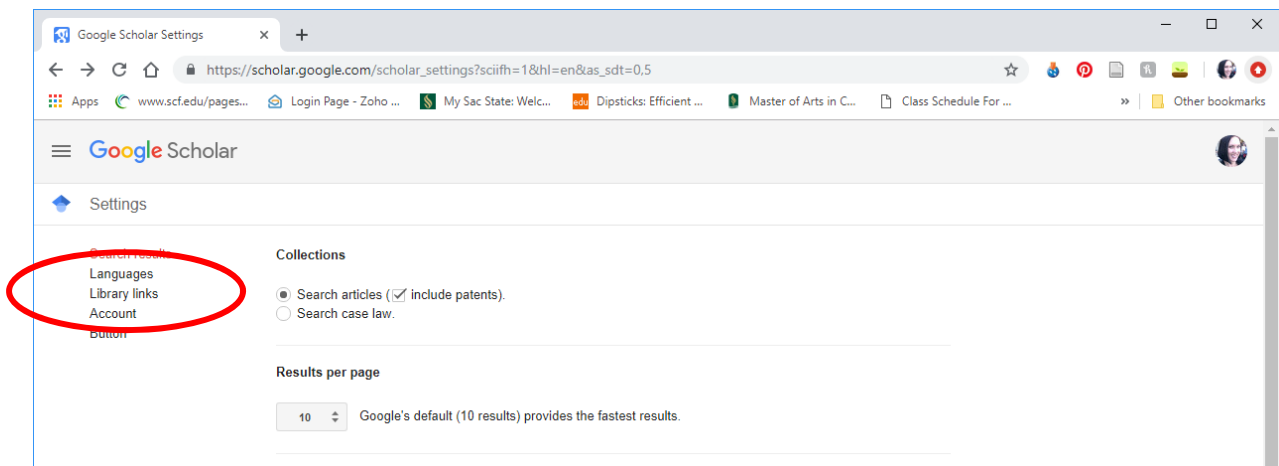
1. Navigate to [www.scholar.google.com](https://scholar.google.com). Go to the drop-down menu.



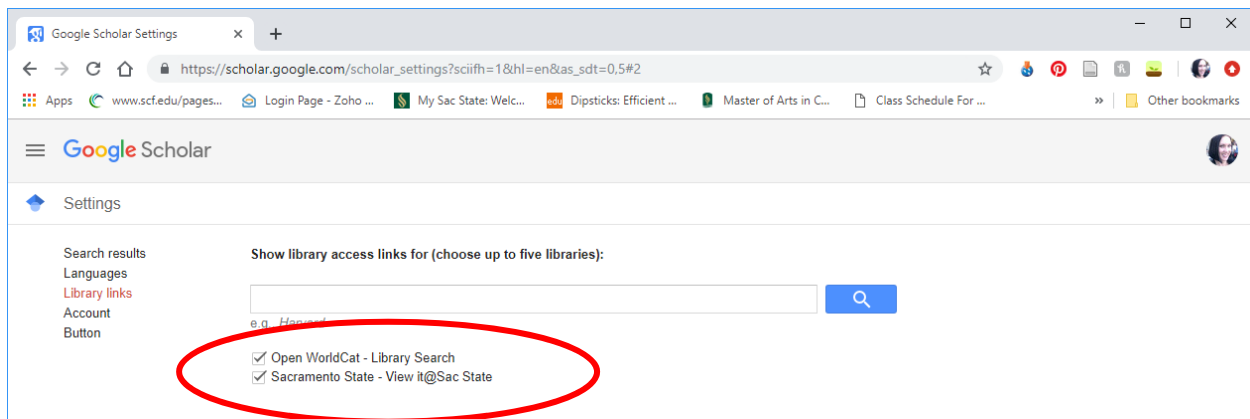
2. Click the Settings icon.



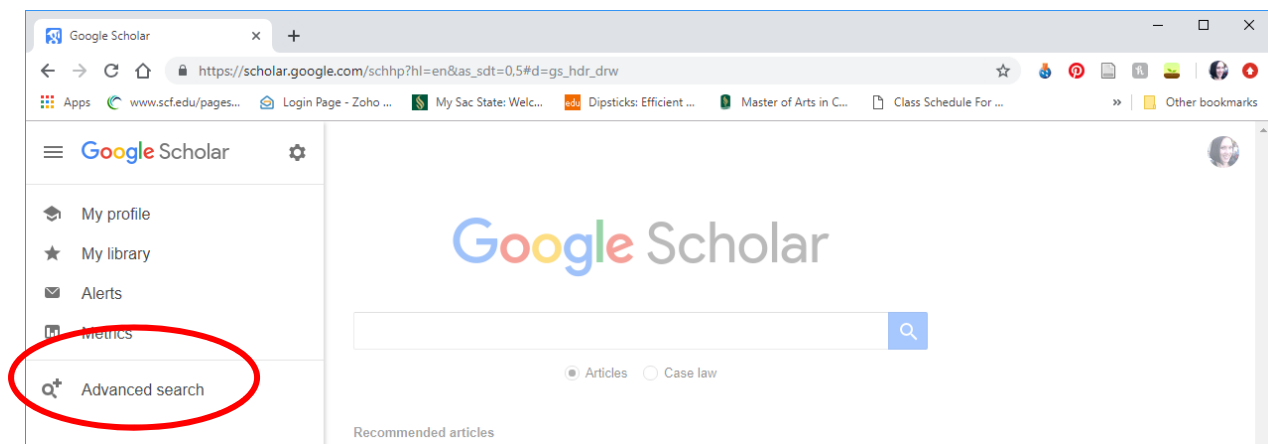
3. Click the Library Links link to customize your search results to include materials available in the Sac State library.



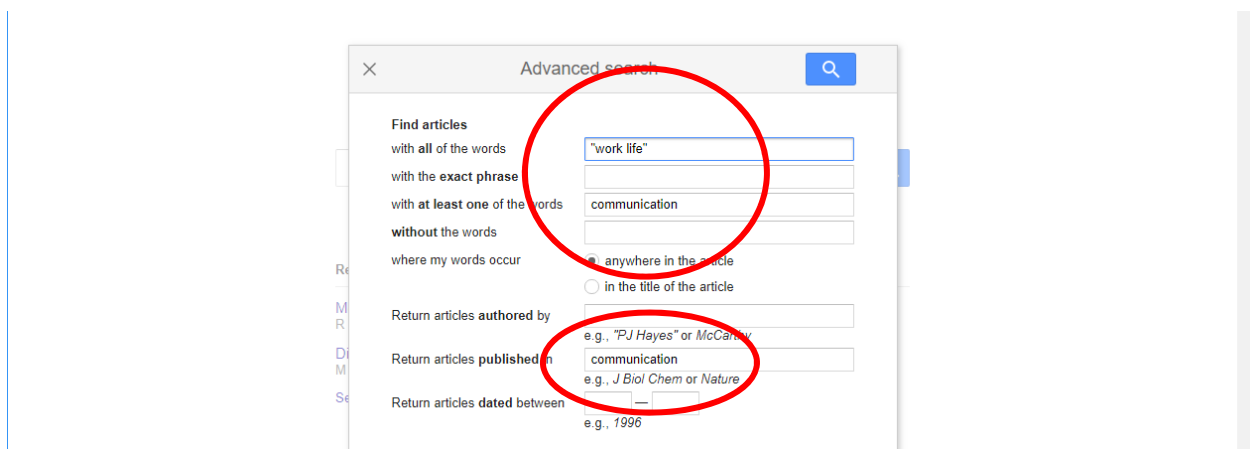
4. Make sure “View it @Sac State” is shown.



5. Go back to the home page drop down and click the “advanced search” link



6. Customize your search. Since I’m looking for communication research related to work life issues, I’m searching “work life” and “communication.” You can also search specific disciplines or publications, so I enter “communication” here. You can also use the name of a specific journal.



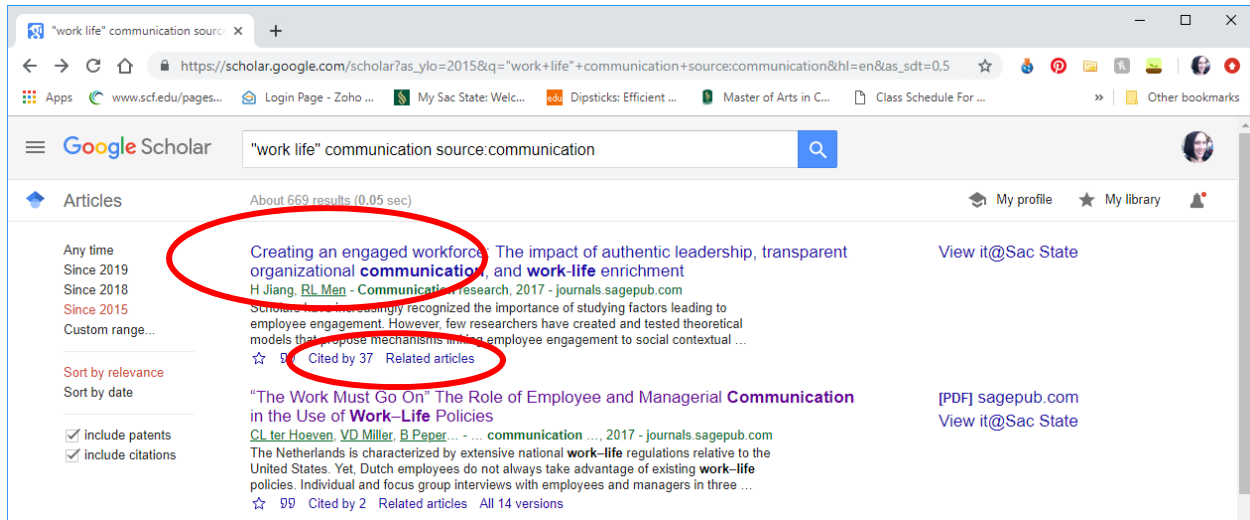
**7. Review results.** This initial search nets 2100 articles, many of which may not be completely relevant, but the first section looks promising. To retrieve articles, you can click the [PDF] links for those that are available open access, or click “View @Sac State” which will direct you to Sac State’s library web site. (Make sure you are logged in with your SacLink ID to access the articles.) I always right click to open articles in a new tab so I can keep track of my initial search results.

Google Scholar search results for "work life" communication source:communication. The search shows about 2,100 results (0.04 sec). The first article is "Work-related communication technology use outside of regular work hours and work life conflict: The influence of communication technologies on perceived work life" by KB Wright, B Abendschein, 2014 - journals.sagepub.com. The second article is "Work-life research from both sides now: An integrative perspective for organizational and family communication" by AG Golden, EL Kirby, J Jorgenson, 2006 - Taylor & Francis. The third article is "The structuration of information and communication technologies and work-life interrelationships: Shared organizational and family rules and resources and..." by AG Golden, 2013 - Taylor & Francis. Red circles highlight the search results count and the "View it@Sac State" link.

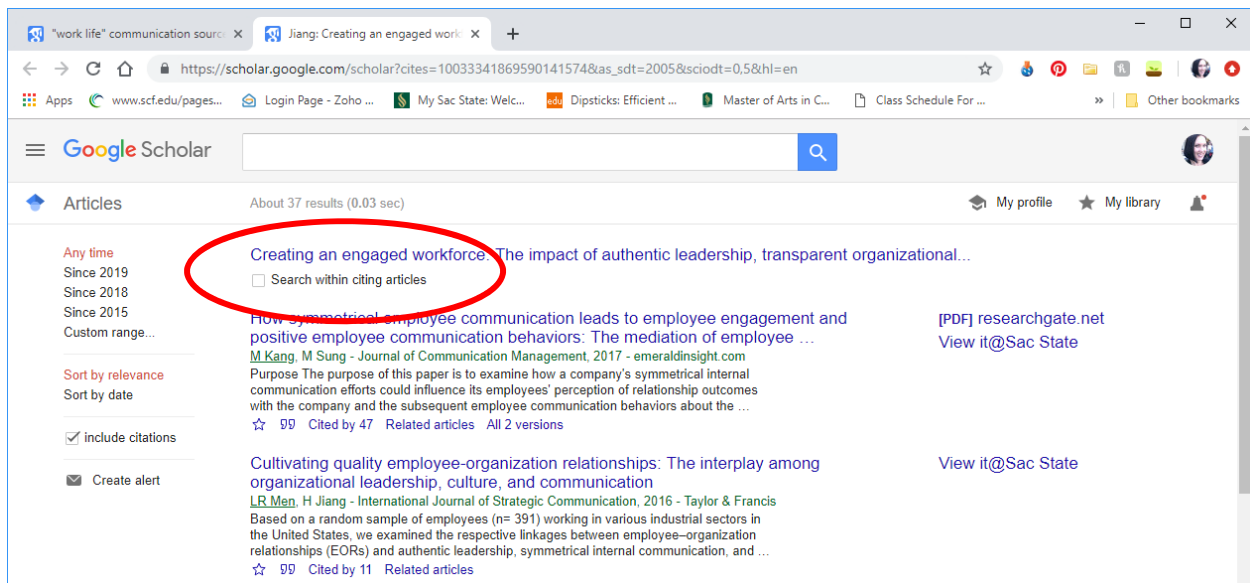
**8. Customize results.** Since my search netted 2100 sources, I want to limit to the most relevant. One criteria to use is date. Google Scholar lets you customize date ranges. Here I’ve chosen to limit my results to research about communication and work life that has been published since 2015. Now I only have 669 articles to sort through.

Google Scholar search results for "work life" communication source:communication, filtered by date (Since 2015). The search shows about 669 results (0.05 sec). The first article is "Creating an engaged workforce: The impact of authentic leadership, transparent organizational communication, and work-life enrichment" by H Jiang, RL Men, 2017 - journals.sagepub.com. The second article is "The Work Must Go On' The Role of Employee and Managerial Communication in the Use of Work-Life Policies" by CL ter Hoeven, VD Miller, B Paper, 2017 - journals.sagepub.com. Red circles highlight the date filter and the search results count.

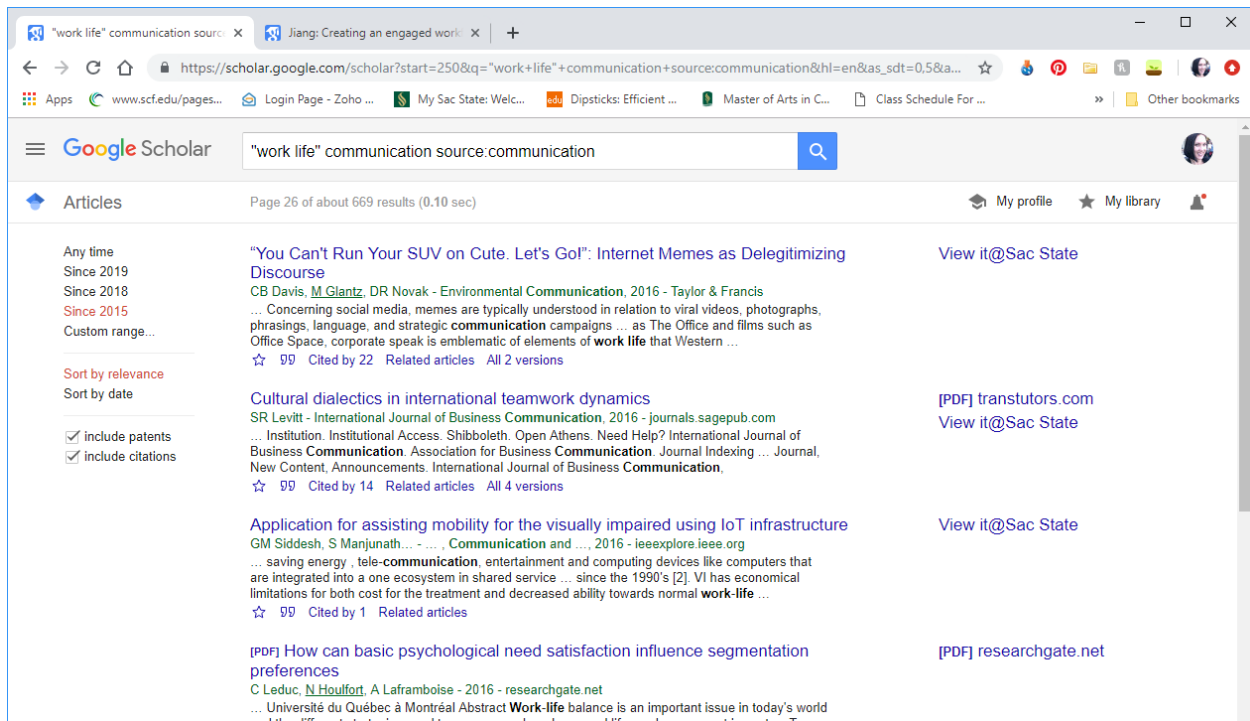
**9. Follow the trail.** A great way to follow a scholarly conversation is to see who is citing whom. Let's say I've found a perfect article for my project, and I want to know who else has read and is riting about it. I can click "Related articles" which will show me the articles cited within the specific piece I'm looking at, as well as "Cited by" which will show me who has cited the piece.



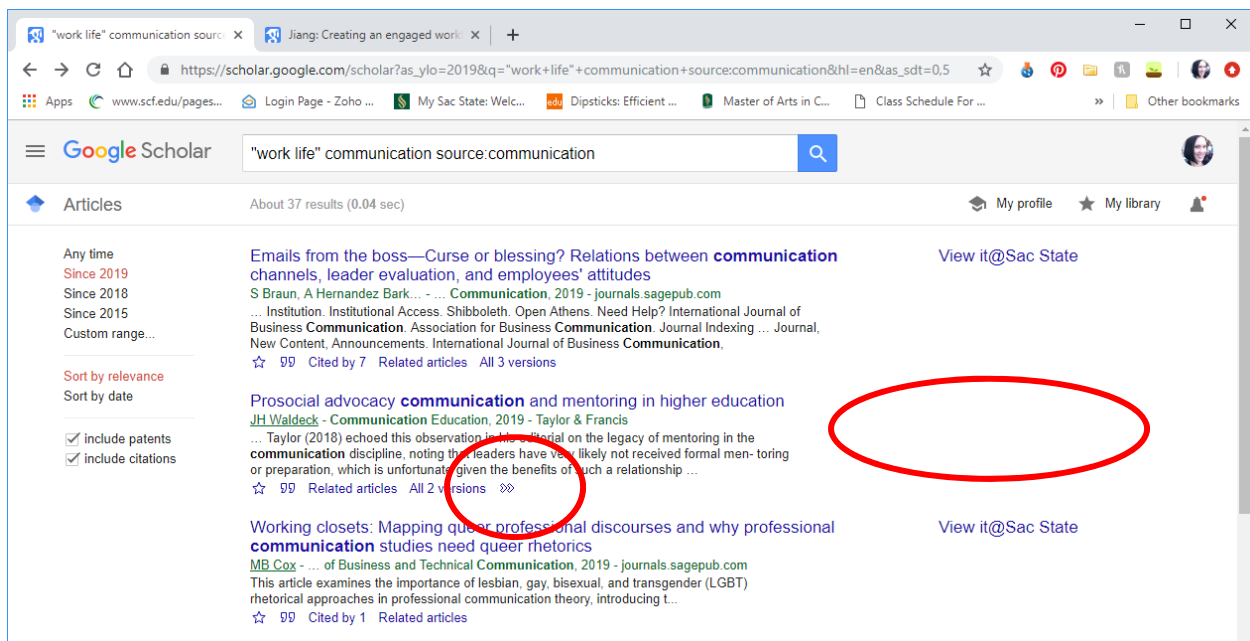
**10. Open "Cited by" and/or "Related articles" in a new tab.** In this search, I clicked "Cited by" above and opened it in a new tab so I could review the 37 people who referred to this article in their own papers. If you use this technique on a foundational article, you might be sifting through thousands of citations, so also consider limiting the results by recency, if pertinent.



**11. Caveats.** I usually start with Google Scholar because it's easy to navigate. However, it will very often cast a wide net and return things that aren't quite relevant or accessible.



**12. Bonus Tips—Interlibrary loan magic.** Many times Google Scholar will return sources not immediately available via the Sac State library or, oh my, actual books that you cannot retrieve online. Take that information to the library to retrieve the book or request an inter-library loan online. When your article is ready, which usually takes no more than a day, they will email you a link to retrieve it. So easy!



Prosocial advocacy communication and mentoring in higher education

Jennifer H Waldeck  
 ISSN: 0363-4523 , 1479-5795; DOI: 10.1080/03634523.2018.1538525  
 Communication education , 2019, Vol.68(1), p.113-121

TOP

ONLINE ACCESS Online Access

IN THE LIBRARY

SEND TO

No full text available

Additional services

**Interlibrary Loan (ILLiad) for articles** [↗](#)

We can typically get this for you in 2-4 days via ILLiad

[Having a Problem? F2](#)

[Click to report a problem with this item](#)

Related reading  
 recommended items that are related to the record

**Lost in second life: virtual embodiment and**  
 Sarah Pasfield-Neofitou  
 Educational Technology, Research and Development.2015, Vol. 63(5), p. 709-726  
 ARTICLE suggested bybX

**The reality of virtual worlds: pros and cons of**  
 Paloma Garrido iñigo  
 Interactive learning environments.2013, Vol. 23(4), p. 1-18  
 ARTICLE suggested bybX

**Language Learning in Second Life: American and Turkish**  
 Cem Balcikanli  
 The Turkish online journal of

SACRAMENTO STATE UNIVERSITY LIBRARY

Resources & Collections Library Services About the Library News & Announcements

Home > Library Services > Interlibrary Services > ILLiad

## ILLiad

### ILLiad Logon

\* Indicates required field

\* Saclink Username

\* Saclink Password

[Logon to ILLiad](#)

[ILLiad FAQ](#)

Prosocial advocacy communication: x ILLiad - Journal Article Request x Jiang: Creating an engaged work...

https://illiad.csus.edu/illiad.dll?Action%3D10&Form%3D30&rft.genre%3Darticle&rft.title%3DCommunication+education...

SACRAMENTO STATE UNIVERSITY LIBRARY

Resources & Collections Library Services About the Library News & Announcements

Home > Library Services > Interlibrary Services > ILLiad

## ILLiad

- Logoff malviniredden
- Main Menu
- New Request
  - Journal Article
  - Book
  - Book Chapter
  - Conference Paper
  - Musical Score
  - Sound Recording
  - Thesis or Dissertation
  - Video
- View
  - Outstanding Requests
  - Electronically Received Articles
  - Renew/View Checked Out Items
  - Cancelled Requests
  - History Requests
  - All Requests
  - Notifications
- Tools
  - Change User Information

### Journal Article Request

\* Indicates required field

Enter information below and press the Submit Request button to send.

#### Describe the item you want

\* Title (Journal, Conference Proceedings, Book Chapter)   
Please do not abbreviate unless your citation is abbreviated

\* Volume

Issue Number or Designation

Month

\* Year

\* Inclusive Pages

ISSN/ISBN (International Standard Serial/Book Number)   
If given will speed request processing

OCLC/WorldCat Accession Number

Article Author

\* Article Title

\* Not Wanted After Date (MM/DD/YYYY)

**13. Bonus Tips—Simpler citing.** Let Google Scholar help you with APA citations. Click the quotation mark under the article entry, and it will bring up fairly complete reference material for various citation styles. Note: Google scholar does not yet include doi numbers, and frequently makes stylistic errors for APA, but it's a good head start for building a reference page.

Prosocial advocacy communication: x ILLiad - Journal Article Request x Jiang: Creating an engaged work...

https://scholar.google.com/scholar?cites=10033341869590141574&as\_sdt=2005&sciodt=0.5&hl=en

Google Scholar

Articles About 37 results (0.03 sec)

My profile My library

Any time Since 2019 Since 2018 Since 2015 Custom range...

Sort by relevance Sort by date

☒ Include citations

☒ Create alert

Creating an engaged workforce: The impact of authentic leadership, transparent organizational...

☐ Search within citing articles

How symmetrical employee communication leads to employee engagement and positive employee communication behaviors: The mediation of employee ...

M Kang, M Sung - Journal of Communication Management, 2017 - emeraldinsight.com

Purpose: The purpose of this paper is to examine how a company's symmetrical internal communication efforts could influence its employees' perception of relationship outcomes with the company and the subsequent employee communication behaviors about the ...

☆ 99 Cited by 47 Related articles All 2 versions

Cultivating quality employee-organization relationships: The interplay among organizational leadership, culture, and communication

I R Men, H Jiang - International Journal of Strategic Communication, 2016 - Taylor & Francis

[PDF] researchgate.net View it@Sac State

View it@Sac State



The screenshot shows a Google Scholar search for "Creating an engaged work". The search results are filtered by "Any time" and "Sort by relevance". A citation popup is displayed over the first result, showing the citation in MLA, APA, Chicago, Harvard, and Vancouver styles. The APA citation is circled in red.

**Citation:**

APA: Kang, M., & Sung, M. (2017). How symmetrical employee communication leads to employee engagement and positive employee communication behaviors: The mediation of employee-organization relationships. *Journal of Communication Management*, 21(1), 82-102.

**14. Bonus Tips—Dealing with way too many or not enough results.** Very often, students report difficulty with finding WAY too many sources or none at all. Dealing with this involves refining search terms. Let's say I start my project about work/life balance at Sacramento State by searching "work life balance at sacramento state." Not surprisingly, I get this result:

The screenshot shows a Google Scholar search for "work life balance at sacramento state". The search results are empty, and a message states: "Your search - 'work life balance at sacramento state' - did not match any articles." Suggestions are provided below the message.

**Suggestions:**

- Make sure all words are spelled correctly.
- Try different keywords.
- Try more general keywords.
- Try fewer keywords.
- Try your query on the entire web

My research request is WAY too specific. So let's say I go broad with "work life balance."

Only 144,000 hits with this one!



Hone in without getting too specific by tweaking your search terms...

The screenshot shows a Google Scholar search for "work life balance". The search bar contains the text "work life balance" and the search button is highlighted. The results show about 144,000 results in 0.03 seconds. The left sidebar has filters for "Any time", "Since 2019", "Since 2018", "Since 2015", and "Custom range...". The "Sort by relevance" and "Sort by date" options are visible. The "Include patents" and "Include citations" checkboxes are checked. The "Create alert" checkbox is also checked. The main results list includes:

- [HTML] Burnout and satisfaction with work-life balance among US physicians relative to the general US population** by TD Shanafelt, S Boone, L Tan, LN Dyrbye... - Archives of internal ... 2012 - jamanetwork.com. Background Despite extensive data about physician burnout, to our knowledge, no national study has evaluated rates of burnout among US physicians, explored differences by specialty, or compared physicians with US workers in other fields. Methods We conducted a ... Cited by 1603 Related articles All 31 versions
- Work-life 'balance' in Europe** by R Crompton, C Lyonnelle - Acta sociologica, 2006 - journals.sagepub.com. Although work-life 'balance' is an EU policy priority, within Europe there are considerable variations in the nature and extent of supports that national governments have offered to dual-earner families. In general, the Nordic welfare states offer the highest level of supports ... Cited by 523 Related articles All 5 versions
- Unbinding time: Alternate work schedules and work-life balance** by M Tausig, R Fenwick - Journal of family and economic issues, 2001 - Springer. We examine the possibility that alternate work schedules affect perceived work-life imbalance—the "time bind." The results show that alternate schedules per se do not "unbind" time. However, perceived control of work schedules increases work-life balance net ... Cited by 503 Related articles All 14 versions
- 'High-performance' management practices, working hours and work-life balance** by M White, S Hill, P McGovern, C Mills... - British journal of ... 2003 - Wiley Online Library. The effects of selected high-performance practices and working hours on work-life balance are analysed with data from national surveys of British employees in 1992 and 2000. Alongside long hours, which are a constant source of negative job-to-home spillover ... Cited by 579 Related articles All 15 versions

Related searches are listed below the main results:

- "work life balance" hong kong
- work life balance flexible working
- "work life balance" job satisfaction questionnaire
- employees "work life balance"
- "work life balance" satisfaction
- job "work life balance"
- work life balance hayman
- work life balance policies

Let's say I'm interested in studying work/life balance at Sacramento State. I can find articles about work/life balance at other universities that I can apply to my study:

The screenshot shows a Google Scholar search for "work life balance" and "universities". The search bar contains the text "work life balance" and "universities" and the search button is highlighted. The results show about 28,200 results in 0.13 seconds. The left sidebar has filters for "Any time", "Since 2019", "Since 2018", "Since 2015", and "Custom range...". The "Sort by relevance" and "Sort by date" options are visible. The "Include patents" and "Include citations" checkboxes are checked. The "Create alert" checkbox is also checked. The main results list includes:

- Work-life balancing strategies used by women managers in British "modern" universities** by D Woodward - Equal Opportunities International, 2007 - emeraldinsight.com. It is not altogether surprising to find that a number of universities have responded to this new equality legislation by enthusiastically adopting a commitment to promoting 'work-life balance' for their staff. Universities meet reflect ... Cited by 69 Related articles All 3 versions
- Work, workfare, work/life balance and an ethic of care** by L McDowell - Progress in Human Geography, 2004 - journals.sagepub.com. The Progress in Human Geography lecture "Work, workfare, work/life balance and an ethic of care Linda McDowell ... C)" Arnold 2004 Page 2. -146 Work, workfare, work/life balance and an ethic of care the status of a dominant narrative or a regime of truth in the western world ... Cited by 338 Related articles All 7 versions
- E-technology and work/life balance for academics with young children** by J Currie, J Eveline - Higher Education, 2011 - Springer. Most felt that having e-technologies at home was of benefit to their work but they came at a cost to their family life—delivering a blessing and a curse. Keywords Academics E-technology

Let's pretend that no one has ever studied work/life balance in an academic context. What then? Then I might broaden my search to be about work/life balance in organizations more broadly:

A screenshot of a Google Scholar search results page. The search bar at the top contains the text "work life balance" and "organizations", which is circled in red. Below the search bar, the page shows "Articles" with "About 55,900 results (0.11 sec)". On the left side, there are filters for "Any time" (Since 2019, Since 2018, Since 2015, Custom range...), "Sort by relevance" (Sort by date), and checkboxes for "include patents" and "include citations". The main content area displays three article entries. The first entry is "Discourses of work-life balance: negotiating 'genderblind' terms in organizations" by J. Smithson and E.H. Stokoe, published in 2005 in the Wiley Online Library. The second entry is "Achievements and challenges for work/life balance strategies in Australian organizations" by H. De Cieri, B. Holmes, and J. Abbott, published in 2005 in the International Journal of ... by Taylor & Francis. The third entry is "Work-life balance policy and practice: Understanding line manager attitudes and behaviors" by A. McCarthy, C. Darcy, and G. Grady, published in 2010 in the Human Resource Management Review by Elsevier. Each entry includes a brief abstract and a link to "View it@Sac State".

Each tweak of a search term brings different results. Definitely play around... see what I get with alternative terms...

A screenshot of a Google Scholar search results page. The search bar at the top contains the text "work life negotiation", which is circled in red. Below the search bar, the page shows "Articles" with "About 35 results (0.13 sec)". On the left side, there are filters for "Any time" (Since 2019, Since 2018, Since 2015, Custom range...), "Sort by relevance" (Sort by date), and checkboxes for "include patents" and "include citations". The main content area displays three article entries. The first entry is "Corporate Colonization of Couples' Work-Life Negotiations: Rationalization, Emotion Management and Silencing Conflict" by K.J. Denker and D. Dougherty, published in 2013 in the Journal of Family Communication by Taylor & Francis. The second entry is "Co-constructing work-life concerns: an examination of couples' discourse" by K.J. Denker, published in 2009 in mospace.umsystem.edu. The third entry is "Negotiation skills for rookies" by P. Forsyth, published in 2009 in cds.cern.ch. Each entry includes a brief abstract and a link to "View it@Sac State".

work life conflict - Google Scholar

https://scholar.google.com/scholar?hl=en&as\_sdt=0%2C5&q="work+life+conflict"&btnG=

Google Scholar "work life conflict"

Articles About 10,200 results (0.04 sec)

My profile My library

Any time  
Since 2019  
Since 2018  
Since 2015  
Custom range...

Sort by relevance  
Sort by date

☒ Include patents  
☒ Include citations  
☒ Create alert

The relationship of workaholism with **work-life conflict**, life satisfaction, and purpose in life.  
CA Bonebright, DL Clay... - Journal of counseling ..., 2000 - psycnet.apa.org  
This study examined the differences between 2 types of workaholics (enthusiastic and nonenthusiastic workaholics) and nonworkaholic workers (work enthusiasts, relaxed workers, unengaged workers, and disenchanting workers) with respect to **work-life conflict** ...  
☆ 99 Cited by 511 Related articles All 6 versions View it@Sac State

The use of communication technologies after hours: The role of work attitudes and **work-life conflict**  
WR Boswell, JB Olson-Buchanan - Journal of Management, 2007 - journals.sagepub.com  
Communication technologies have made it increasingly feasible for employees to stay connected to work when not in the office. Yet we have little understanding of the implications for important aspects of work and work life. This study investigates how the use of ...  
☆ 99 Cited by 356 Related articles All 4 versions [PDF] researchgate.net View it@Sac State

The impact of flexible working arrangements on **work-life conflict** and work pressure in Ireland  
H Russell, PJ O'Connell... - Gender, Work & ..., 2009 - Wiley Online Library  
Recent rapid economic growth in Ireland has been accompanied by a strong surge in the number of women in employment, and this has led to a significant increase in the proportion of dual-earner families. These changes have brought the issue of reconciliation between ...  
☆ 99 Cited by 239 Related articles All 14 versions [PDF] econstor.eu View it@Sac State

work life policy - Google Scholar

https://scholar.google.com/scholar?hl=en&as\_sdt=0%2C5&q="work+life+policy"&btnG=

Google Scholar "work life policy"

Articles About 1,750 results (0.29 sec)

My profile My library

Any time  
Since 2019  
Since 2018  
Since 2015  
Custom range...

Sort by relevance  
Sort by date

☒ Include patents  
☒ Include citations  
☒ Create alert

**Work-life policy** implementation: Breaking down or creating barriers to inclusiveness?  
AM Ryan, EE Kossek... - In Cooperation with the School of ..., 2008 - Wiley Online Library  
Although many employers have adopted policies to support the integration of work with personal and family life, expected positive gains are not always realized. One reason for this gap is that practitioners and researchers often overlook how variation in policy ...  
☆ 99 Cited by 279 Related articles All 7 versions [PDF] se.edu View it@Sac State

Explanations for the provision-utilisation gap in **work-life policy**  
P McDonald, K Brown, L Bradley - Women in Management ..., 2005 - emeraldinsight.com  
Purpose—Organisational work-life policies and programs allow employees to have greater control over how, when and where they work but these policies are often under-utilised, particularly by men and career-oriented employees. In what is largely an atheoretical area of ...  
☆ 99 Cited by 179 Related articles All 15 versions [PDF] qut.edu.au View it@Sac State

**Work-life policy**: does it do exactly what it says on the tin?  
S Wise, S Bond - Women in Management Review, 2003 - emeraldinsight.com  
Policies which help employees balance their work and non-work priorities have become increasingly popular among UK employers in recent years. Along with a legislative imperative for family leave-related policies, employers are being encouraged to introduce ...  
☆ 99 Cited by 116 Related articles All 5 versions View it@Sac State

The moment of truth: Conceptualizing managerial **work-life policy** allowance decisions  
S Poelmans, B Beham - Journal of Occupational and ..., 2008 - Wiley Online Library  
Organizational efforts of adopting, designing, and implementing work-family policies converge into single, discretionary decisions of supervisors whether or not to 'allow' these policies to specific employees under their supervision. These decisions are referred to as ...  
☆ 99 Cited by 96 Related articles All 4 versions View it@Sac State

Work-life balance policy and practice: Understanding line manager attitudes and behaviors  
A McCarthy, C Darcy, G Grady - Human Resource Management Review, 2010 - Elsevier  
... In the context of line manager **work-life policy** and practice behaviors, the theory of planned behavior implies that line managers who have more positive attitudes towards work-life balance programs, who experience greater social pressure (subjective norms) to implement work ...  
☆ 99 Cited by 190 Related articles All 7 versions [PDF] ncirl.ie View it@Sac State