

## EDUCATION

**Ph.D. 2013, Arizona State University**, Hugh Downs School of Human Communication, Organizational and Interpersonal Communication

Advisor: Sarah J. Tracy, Ph.D.

Dissertation: How discourses cast airport security characters: A discourse tracing and qualitative analysis of identity and emotional performances.

**M.A. 2009, California State University, Sacramento**, Communication Studies, Organizational and Instructional Communication

Advisor: Elaine Gale, Ph.D.

**B.A. 2004, Walla Walla University**. Communication Studies, Mass Communication, Journalism/Public Relations, Minor- Marketing General Studies Honors Program, Graduated Magna Cum Laude

Advisor: Pamela M. Harris, Ph.D.

## ACADEMIC POSITIONS

**California State University, Sacramento**

Assistant Professor, Communication Studies, Fall 2016 to present

**California State University, Chico**

Assistant Professor, Communication Arts and Sciences, Fall 2015 to Fall 2016

**Arizona State University, Center for Applied Behavioral Health Policy**

Faculty Associate, 2014 to 2016

Assistant Research Professor, 2013 to 2014

Graduate Research Associate, 2010 to 2013

**California State University, Sacramento, Communication Studies Department**

Adjunct Faculty Member, Fall 2013 to Spring 2015

Teaching Associate, September 2007 to January 2009

Graduate Assistant, January 2007 to May 2007

**Arizona State University, Hugh Downs School of Human Communication**

Teaching Associate, August 2009 to 2012

## RESEARCH INTERESTS

- Organizational identity, identity negotiation, sensemaking, emotion in organizations, organizational collaboration and change, social media and teen online life
- Qualitative methods including ethnography, participant observation, in-depth interviews, focus groups, discourse tracing, multi-level discursive analysis, metaphor analysis

## HONORS & AWARDS

- Spring 2020, CSUS Arts & Letters Scholarly and Creative Activities Award, \$3,500 and 3 units assigned time
- Spring 2020, CSUS Arts & Letters Curriculum Redesign Grant, \$500 and 3 units assigned time
- Spring 2019, CSUS Arts & Letters Scholarly and Creative Activities Award, \$3,500 and 3 units assigned time
- Fall 2017, Top Four Paper Award for “Communicating Identity and Emotion to Meet Resistance: An Ethnographic Exploration of Problematic Airport Security Practices.” Ethnography Division, National Communication Association annual meeting, Dallas, TX, November 2017.
- Spring 2017, CSUS Research and Creative Activities Award, \$7,500
- Fall 2015, Top Four Paper Award for “Making sense of ‘pink elephants,’ bureaucratic bullshit, and other metaphors of change: A longitudinal analysis of inter-agency collaboration and large-scale facilitated change projects.” Organizational Communication Division, National Communication Association annual meeting, Las Vegas, NV, November 2015.
- Spring 2014, “Best of the B.E.S.T.” presentation in Organizational Communication at the International Communication Association convention in Seattle, Washington.
- Fall 2012/Spring 2013, ASU Graduate College Completion Fellowship, \$9,500
- Fall 2012, Top Four Paper Award for “Are ‘liquid handcuffs’ worth ‘money in my pocket’?: A metaphor analysis of recovering drug addicts’ sensemaking of medication-assisted treatment.” Health Communication Division, National Communication Association annual meeting.
- Summer 2012, Participant, NCA Doctoral Honors Seminar, University of Southern California, July 10-13, 2012.
- Spring 2012, Top Four Paper Award and Top Student Paper Award for “Exploring the emotional cueing of airport security queues: Implications of passenger emotional experience and expression in airports.” Organizational Communication Division, International Communication Association annual meeting.
- Spring 2012, Invited featured presenter, International Communication Association Virtual Conference, one of two projects chosen to represent the Organizational Communication Division
- Spring 2012, Teaching Excellence Award, ASU Graduate Professional Student Association
- Spring 2012, Graduate Student Service Award, ASU Graduate Professional Student Association
- Spring 2012, Outstanding Researcher Award, Hugh Downs School of Human Communication

## JOURNAL ARTICLES (BLIND REVIEWED & PEER REFEREED UNLESS OTHERWISE NOTED)

Way, A., & Malvini Redden, S. (Forthcoming). Taking responsibility: How working-class youth use a relational, responsibility-orientation to social media communication and meaning-making online. (Accepted for publication in the *Journal of Applied Communication Research*, March 2020)

Scarduzio, J. A., Malvini Redden, S., & Fletcher, J. (Forthcoming). Everyone’s “uncomfortable” but only some report: An exploration of social support, emotional discomfort and thresholds in reporting decisions of online sexual harassment by coworkers. (Accepted for publication in the *Journal of Applied Communication Research*, March 2020)

Malvini Redden, S., & Way, A.K. (2019). How social media discourses organize communication online: A multi-level discursive analysis of tensions and contradictions in teens' online experiences. *Communication Quarterly*, 67(5),477-505. Retrieved from: <https://doi.org/10.1080/01463373.2019.1668440>

JOURNAL ARTICLES (BLIND REVIEWED & PEER REFEREED UNLESS OTHERWISE NOTED)

Malvini Redden, S., Clark L., Tracy, S. J. & Shafer, M. (2019). How metaphorical framings build and undermine resilience during change: A longitudinal study of metaphors in team-driven organizational change. *Communication Monographs* (online first). Retrieved from: <https://doi.org/10.1080/03637751.2019.1621361>

Scarduzio, J.A., Malvini Redden, S., Fletcher, J., & Wilson, K. (2019). "There is a fine line between one's personal life and professional one": Handling employee sexual harassment on Facebook from the victim's perspective. *Qualitative Research Reports* (online first). Retrieved from: <https://doi.org/10.1080/17459435.2019.1606849>

Malvini Redden, S., & Scarduzio, J. (2018). A different type of dirty work: Hidden taint, intersectionality, and emotion management in bureaucratic organizations. *Communication Monographs*, 85, 224-244. Retrieved from: <http://www.tandfonline.com/doi/full/10.1080/03637751.2017.1394580>

Way, A.K., & Malvini Redden, S. (2017). The study of youth online: A critical review and agenda. *The Review of Communication*, 17, 119-136. Retrieved from: <http://dx.doi.org/10.1080/15358593.2017.1293838>

Malvini Redden, S. & Way, A. (2017). 'Adults don't understand': Exploring how teens use dialectical frameworks to navigate webs of tensions in online life. *Journal of Applied Communication Research*, 45(1), 21-41.

Monico, L. B., Mitchell, S. G., Welsh, W., Link, N., Hamilton, L., Malvini Redden, S., Schwartz, R.P., & Friedmann, P. D. (2016). Developing effective interorganizational relationships between community corrections and community treatment providers. *Journal of Offender Rehabilitation*, 55(7), 484-501.

Malvini Redden, S. (2015). Sky Ops surprise: When near-death experience exposes undercover ethnography. *Departures in Critical Qualitative Research*, 4, 7-34. doi: 10.1525/dcqr.2015.4.1.7.

Scarduzio, J.A., & Malvini Redden, S. (2015). The positive outcomes of negative emotional displays: A multi-level analysis of emotion in bureaucratic work. *Electronic Journal of Communication*, 25. Retrieved from [http://www.cios.org/getfile/025305\\_EJC](http://www.cios.org/getfile/025305_EJC)

Welsh, W., Prendergast, M., Knight, K., Knudsen, H., Monico, L., Gray, J., Abdel-Salam, S., Malvini Redden, S., Link, N., Hamilton, L., Shafer, M.S., & Friedmann, P. (2015). Correlates of interorganizational service coordination in community corrections. *Criminal Justice and Behavior*. doi: 0093854815607306

Tracy, S.J., Eger, E.K., Huffman, T., Malvini Redden, S., & Scarduzio, J. (2014). Narrating the backstage of qualitative research in organizational communication: A synthesis. *Management Communication Quarterly*, 28, 1-10. doi: 10.1177/0893318914536964 (Invited & refereed by editor)

Malvini Redden, S. (2013). How lines organize compulsory interaction, emotion management, and "emotional taxes": The implications of passenger emotion and expression in airport security lines. *Management Communication Quarterly*, 27, 121-149.

Malvini Redden, S., Tracy, S.J., & Shafer, M. (2013). A metaphor analysis of recovering drug addicts' sensemaking of medication-assisted treatment. *Qualitative Health Research*, 23, 951-962.

## BOOK CHAPTERS & ENCYCLOPEDIA ENTRIES

Tracy, S.J., & Malvini Redden, S. (2019). Emotions in organizations. In J. McDonald, & R. Mitra, (Eds.), *Organizational communication theory and practice: Current trends and future directions*. New York: Routledge.

Tracy, S.J., & Malvini Redden, S. (2019). The structuration of emotion. In A. Nicotera (Ed.), *Organizational communication: A comprehensive introduction to the field*. New York: Routledge.

Tracy, S.J., & Malvini Redden, S. (2017). Markers, metaphors and meaning: A visual and creative qualitative approach to data analysis. In K. Elsbach, & R. Kramer (Eds.), *Handbook of qualitative organizational research: Innovative pathways and methods*. New York: Routledge.

Malvini Redden, S. (2017). Discourse tracing. In J. Matthes, C.S. Davis, & Potter, R.F. (Eds.), *International encyclopedia of communication research methods*. New Jersey: Wiley-Blackwell.

Malvini Redden, S. (2017). Metaphor analysis. In J. Matthes, C.S. Davis, & Potter, R.F. (Eds.), *International encyclopedia of communication research methods*. New Jersey: Wiley-Blackwell.

## BOOK REVIEWS

Malvini Redden, S. (2010). Review of "Soul at Work: Spiritual Leadership in Organizations" by Margaret Benefiel. *Women and Language*, 33, 105-106.

## COLLABORATIVE GRANT ACTIVITY

Faculty Associate (2014-2017)/Assistant Research Professor (2013–2014)/Research Assistant (2011–2013).

**Bridging the Gap Offender Reentry Program (BTG-OR)** (2014-2016). (PI: Michael Shafer). BTG-OR is a comprehensive reentry treatment and support program for male offenders releasing from prison, with co-occurring disorders, at medium or high risk of re-offending, and receive community supervision from Maricopa County Adult Probation Department. *Responsibilities*: Qualitative data gathering strategy, protocol development, data analysis, report writing, manuscript development.

**Bureau of Justice Assistance and Mental Health Collaboration** (2013-2014). (PI: Michael Shafer) Funding: Bureau of Justice Assistance, Office of Justice Programs, Department of Justice. Purpose: Increase public safety by improving the supervision and treatment of female offenders with serious mental illness and/or co-occurring disorders that are multisystem-involved. *Responsibilities*: Qualitative data gathering strategy, protocol development, analysis, report writing.

**Criminal Justice Drug Abuse Treatment Studies II.** (2011-2013). National Institute on Drug Abuse, National Institutes of Health. (PI: Michael Shafer). Michael.Shafer@asu.edu. \$2,977,760 over 5 years. Project ended 2013.

*Responsibilities*: Acting as technical lead and conceptual co-lead for two of three study protocols involving qualitative data analysis, collaborating with researchers from nine other research sites, developing IRB protocols, analyzing and coding data, developing manuscripts, helping develop an RO21 NIH grant proposal to extend studies on organizational change.

**Workforce Development to Increase Access to Medication-Assisted Treatment (MAT) Services Among Minority Populations.** (2010-2011). Substance Abuse and Mental Health Services Administration Center for Substance Abuse Treatment; Request for Applications No. TI-10-014; \$750,000. (PI: Michael Shafer).

## COLLABORATIVE GRANT ACTIVITY, CONTINUED

*Responsibilities:* Co-facilitating and assisting with eight focus groups with recovering substance users from four cultural groups across the U.S., coordinating project communication among affiliated researchers across the country, completing institutional review board application materials for main project, developing focus group protocol and focus group guide, creating codebook for data analysis, analyzing data, writing white papers and academic articles based upon focus group data, compiling environmental scan data, writing case studies of clinics providing MAT, assisting with development of broad-scale quantitative survey for MAT providers, developing messaging for health campaign materials, conducting follow-up focus groups to test health campaign messaging with target audiences.

## INTERNATIONAL, NATIONAL, & REGIONAL CONFERENCE ACTIVITY

### COMPETITIVELY SELECTED CONFERENCE PAPERS

Scarduzio, J. A., Malvini Redden, S., & Fletcher, J. *Surviving “uncomfortable” online sexual harassment: An exploration of emotional discomfort and thresholds in reporting decisions.* Paper presented at the 2019 annual conference of the National Communication Association, Baltimore, Maryland.

Tracy, S.J.\*, & Malvini Redden, S. (2019, February). *Explicating and illustrating a structuration model of emotion and organizational communication.* Presented at the Western States Communication Association conference, Seattle, WA. (\*Attending and presenting author)

Malvini Redden, S., & Way, A.K. (2018, November). *Playing with discursive contradictions: How social media organizes communication online.* Presented at the National Communication Association convention, Salt Lake City, UT.

Malvini Redden, S. (2017, November). *Communicating identity and emotion to ‘meet resistance’: an ethnographic exploration of problematic airport security practices.* Presented at the National Communication Association convention, Dallas, TX.  
**(Ethnography Division Top Four Paper Award)**

Way, A., & Malvini Redden, S. (2017, November). *“Killing Time” and Finding Meaning Online: Exploring Youth’s Communication and Meaningful Work on Social Media.* Presented at the National Communication Association convention, Dallas, TX.

Malvini Redden, S. (2017, May). *Assessing a problematic organization: A multi-level analysis of airport security discourses.* Paper presented at the International Communication Association convention, San Diego, CA.

Malvini Redden, S. (2016, November). *Discourses as the substance of sensemaking: A multi-level analysis of discourses, identity performances, and meaning making in airport security checkpoints.* Paper presented at the National Communication Association convention, Philadelphia, PA.

Way, A.K., & Malvini Redden, S. (2016, November). *The complicated past research regarding youth online activity: A critical review of literature and possibilities for applied scholarly engagement.* Paper presented at the National Communication Association convention, Philadelphia, PA.

Malvini Redden, S., Clark L., Tracy, S. J. & Shafer, M. (2015, November). *Making sense of “pink elephants,” bureaucratic bullshit, and other metaphors of change: A longitudinal analysis of inter-agency collaboration and large-scale facilitated change projects.* Paper presented at the annual convention of the National Communication Association, Las Vegas, NV. **(Top Four Paper Award, Organizational Communication division)**

## INTERNATIONAL, NATIONAL, & REGIONAL CONFERENCE ACTIVITY, CONTINUED

### COMPETITIVELY SELECTED CONFERENCE PAPERS

Malvini Redden, S. & Way, A. (2015, November). *'Adults don't understand': Embracing opportunities for innovative communication research and improving the online lives of teens*. Paper presented at the annual convention of the National Communication Association, Las Vegas, NV.

Malvini Redden, S., & Scarduzio, J. (2014, November). *The positive outcomes of negative emotional displays: A multi-level analysis of emotion in bureaucratic work*. Paper presented at the National Communication Association annual meeting, Chicago, IL.

Malvini Redden, S. (2014, November). *Sky Ops surprise: When near-death experience exposes undercover ethnography*. Paper presented at the annual meeting of the National Communication Association, Chicago, IL.

Malvini Redden, S. (2014, May). *The relationships between identity, emotion and sensemaking: A case study of airport security characters*. Presented at the International Communication Association annual conference, Seattle, WA. **(Won "Best of the B.E.S.T." for the Organizational Communication division's identity and identification panel).**

Malvini Redden, S., Tracy, S.J., & Shafer, M. (2012, November). *Are 'liquid handcuffs' worth 'money in my pocket'?: A metaphor analysis of recovering drug addicts' sensemaking of medication-assisted treatment.* Presented at the annual meeting of the National Communication Association, Orlando, FL. **(Top Four Paper Award, Health Communication Division)**

Malvini Redden, S. (2012, November). *'It's between you, me, and the deep blue sea,' until it isn't: Exploring privacy boundaries and blow-ups in workplace peer friendships*. Presented at the annual meeting of National Communication Association, Orlando, FL.

Malvini Redden, S. (2012, May). *Exploring the emotional cueing of airport security queues: Implications of passenger emotional experience and expression in airports*. Presented at the International Communication Association meeting, Phoenix, AZ. **(Top Four Paper Award and Top Student Paper, Organizational Communication Division;** Chosen as one of two Organizational Communication division papers to be featured in a Virtual Conference concurrent with the live conference)

Malvini Redden, S. (2012, February). *When feelings fly: Communication consequences of emotion management in airport*. Paper presented at the annual meeting of the Western States Communication Association, Albuquerque, NM.

Malvini Redden, S. (2011, February). *Building community and writing for change: Using civically engaged letters to achieve liberatory education*. Paper presented at the annual meeting of the Western States Communication Association, Monterey, CA.

Malvini Redden, S. (2011, February). *When God is in the policy: Implications of spiritually-based organizing, policy, and practices*. Paper presented at the annual meeting of the Western States Communication Association, Monterey, CA.

Malvini Redden, S. (2010, November). *Bridges between spirituality and organizations: Making sense of mission in faith-based health care*. Paper presented at the annual meeting of the National Communication Association, San Francisco, CA.

Malvini, S. (2009, November). *In print, online and in your face: Conceptualizing and communicating spiritual mission in a religious non-profit health care organization*. Paper presented at the National Communication Association meeting, Chicago, IL.

Lindsey, L.M., Ah Yun, K., Devere, D., Lucier, K., & Malvini, S. (2009, February). *Are you gettin' any? Evaluating a campaign to increase college women's folic acid use*. Co-author on paper presented at the annual meeting of the Western States Communication Association, Phoenix, AZ.

## INTERNATIONAL, NATIONAL, & REGIONAL CONFERENCE ACTIVITY, CONTINUED

### COMPETITIVELY SELECTED CONFERENCE PAPERS

Malvini, S. (2008, November). "You're Right Where You Belong": *Communicating and constructing organizational identity and culture through narrative*. Paper presented at the National Communication Association meeting, San Diego, CA.

### PRECONFERENCE AND SHORT COURSE PRESENTING

Malvini Redden, S. (2015, November). Presenter. *Qualitative data analysis: Unmasking the backstage steps of making sense of qualitative data*. Short course and workshop presented at the National Communication Association meeting, Las Vegas, NV.

Malvini Redden, S. (2014, November). Presenter. *Qualitative data analysis: Unmasking the backstage steps of making sense of qualitative data*. Short course and workshop presented at the National Communication Association meeting, Chicago, IL.

Malvini Redden, S. (2013, November). Presenter with Marianne LeGreco. *Making sense of qualitative data: A workshop illuminating the backstage practice of ethnographic analysis*. Preconference presentation and workshop presented at the National Communication Association meeting, Washington, DC.

Malvini Redden, S. (2013, November). Presenter. *Qualitative data analysis: Unmasking the backstage steps of making sense of qualitative data*. Short course and workshop presented at the National Communication Association, Washington, DC.

Malvini Redden, S. (2012, November). Presenter. *Qualitative data analysis: Unmasking the backstage steps of making sense of qualitative data*. Short course presented at the annual meeting of the National Communication Association, Orlando, FL.

### PARTICIPATION ON COMPETITIVELY SELECTED DISCUSSION PANELS

Malvini Redden, S., & Way, A.K. (2019, November). *How teens talk about gender, race, and class online: An intersectional approach to communication, identity, and social media*. Paper on competitive discussion panel accepted for the 2019 annual conference of the National Communication Association, Baltimore, Maryland.

Way, A.K., & Malvini Redden, S. (2019, November). *Surviving Misconceptions That Continue to Influence the Organizational Communication Discipline*. Organized and facilitated an 8-member panel at the annual conference of the National Communication Association, Baltimore, Maryland.

Malvini Redden, S. (2019, November). *Surviving Shortened Semesters: Best Practices for Extended Class Cancellations*. Discussion panel presented at the annual conference of the National Communication Association, Baltimore, Maryland.

Way, A.K., & Malvini Redden, S. (2018, November). *Critical play: Pushing boundaries with innovative research methodologies*. Organized and facilitated an 8-member discussion panel at the National Communication Association convention in Salt Lake City, UT. **Chosen as one of the conference's "Spotlight" panels.**

Malvini Redden, S. (2018, November). *Using LEGO playgroups to address issues in organizational communication*. Breakout group facilitator at the National Communication Association convention in Salt Lake City, UT.

Malvini Redden, S., & Way, A.K. (2018, March). *Researching from within: Partnering with youth to explore their negotiation of online organizing, engagement, and identity*. Paper presented at the Qualitative Research in Management and Organization conference, Albuquerque, NM.

## INTERNATIONAL, NATIONAL, & REGIONAL CONFERENCE ACTIVITY, CONTINUED

### PARTICIPATION ON COMPETITIVELY SELECTED DISCUSSION PANELS, CONTINUED

Malvini Redden, S. (2017, November). *Breakthroughs, breakdowns, and tips: How practical wisdom can help researchers gain access to organizations*. Panel participant at the National Communication Association convention, Dallas, TX.

Tracy, S.J., & Malvini Redden, S. (2016, November). *Markers, metaphors, and meaning: Drawings as a visual and creative qualitative research methodology in organizations*. Paper presented at the National Communication Association convention, Philadelphia, PA.

Way, A., & Malvini Redden, S. (2016, April). *The dialogue surrounding youth engagement online: A critical review of literature*. Paper presented at the Qualitative Research in Management and Organization conference, Albuquerque, NM.

Scarduzio, J.S., & Malvini Redden, S. (2015, October). *'Isms' and emotions in bureaucratic work: Exploring emotion, gender, race, sexuality, and class in municipal courtrooms and airport security checkpoints*. Paper presented at the annual meeting of the Organization for the Study of Language and Gender.

Tracy, S.J., Malvini Redden, S., Brooks, M., Clark, L., Mulvey, P., & Shafer, M. (2014, April). *Toward a meaningful, multi-sited, big-data qualitative data analysis*. Project presented at the Qualitative Research in Management and Organization conference in Albuquerque, NM

Malvini Redden, S. (2014, April). *A crystallized approach to identity performances in airport security: Connecting multi-level discursive analysis with embodied, embedded ethnographic research*. Paper presented at the Qualitative Research in Management and Organization conference in Albuquerque, NM.

Malvini Redden, S. (2013, November). *When "putting food on the table" means being a "patriot," enforcing "the rules," acting like a "robot," and taking abuse from the "flying public": Exploring the discursive landscape and material challenges of being a Transportation Security Administration officer*. Paper presented at the National Communication Association conference, Washington, DC.

Tracy, S.J. & Malvini Redden, S. (2013, May). *Markers, metaphors, and meaning: A visual approach to teaching inductive interpretation*. Paper presented at the annual meeting of the International Congress of Qualitative Inquiry, Champaign-Urbana, IL.

Malvini Redden, S. (2013, February). *Taking the emotional tax out of air travel: Understanding interactions in airport security screenings using organizational communication theory*. Paper presented at the Western States Communication Association, Reno, NV.

Shafer, M. S., Hobbs, E., Malvini Redden, S., Tracy, S. J., Roberto, A., Rivera, R., Krom, L. (2012, June). *Development of informational materials about medication-assisted treatment*. Project presented at the National Institute of Drug Abuse College of Problems on Drug Dependence, Palm Springs, CA.

Malvini Redden, S., & Fleischer, K. (2012, May). *Emotional fire and ice: Modeling the social influences of emotion across four dimensions*. Paper presented at the annual meeting of the International Communication Association, Phoenix, AZ.

Malvini Redden, S. (2012, April). *Embodying research and re-imagining focus groups: Autoethnographic reflections of a multi-institution granted research project with recovering drug addicts*. Paper presented at the biennial meeting of the Qualitative Research in Management and Organization conference, Albuquerque, NM.

## INTERNATIONAL, NATIONAL, & REGIONAL CONFERENCE ACTIVITY, CONTINUED

### PARTICIPATION ON COMPETITIVELY SELECTED DISCUSSION PANELS, CONTINUED

Malvini Redden, S. (2012, February). *Taking Foucault to the airport: Understanding discipline, surveillance, and resistance in airport security screenings*. Paper presented at the Western States Communication Association annual meeting, Albuquerque, NM.

Malvini Redden, S. (2012, February). *'I try to think Disneyland, but it's more like the post office... no, the DMV': Sensemaking in line at the airport*. Paper presented at the Western States Communication Association annual meeting, Albuquerque, NM.

Malvini Redden, S. (2011, November). *'How's that gonna work?': Addressing work/life conflict and flexible scheduling with optimism and aplomb*. Paper presented at the annual meeting of the National Communication Association, New Orleans, LA.

Malvini Redden, S., & Krom, L. (2011, October). *Medication assisted treatment in special populations: Adapting evidence based practices*. Project presented at the annual meeting of the Addiction Health Services Research Association, Fairfax, VA.

Malvini Redden, S. (2011, February) *From 'incapacitating disability' to family friendly: Revising maternity leave policies in a nonprofit health care system*. Presentation at the Western States Communication Association annual meeting, Monterey, CA.

Malvini, S. (2008, November). *Sharing God's love in the twenty-first century: Faith-based health care institutions use technology to spread their mission*. Presentation at the annual meeting of the National Communication Association, San Diego, CA.

Malvini, S. (2007, November). *Trouble in paradise: The intersection of faith, audience and persuasion at Paradise Valley Hospital*. Paper presented at the annual meeting of the National Communication Association, Chicago, IL.

## RESEARCH ACCEPTED FOR PRESENTATION

Malvini Redden, S. "Researching and Writing About Online Sexual Harassment: Employing Empathy, Deep Listening, and Observation to Stay Close to Lived Experiences." Accepted for presentation at the 2020 Qualitative Research in Management conference, Albuquerque, NM. [Postponed due to COVID-19].

## RESEARCH IN PROGRESS

Malvini Redden, S. 101 Pat-downs: An Undercover Look at Airport Security. A creative non-fiction book proposal. (Represented by BookEnds Literary Agency, agent Jessica Alvarez; Under contract with Potomac Press, September 2019).

Malvini Redden, S. Discourses as the Substance of Sensemaking: A Multi-Level Analysis of Discourses, Identity Performances, and Meaning Making in Airport Security Checkpoints. (For *Management Communication Quarterly*)

Malvini Redden, S., & Way, A.K. How youth experience gender, race, and class online. (To be submitted to the *Journal of Applied Communication Research*)

Malvini Redden, S. "It's between you, me, and the deep blue sea," until it isn't: Exploring privacy boundaries and blow-ups in workplace peer friendships. (Working title.)

## INDEPENDENT GRANT ACTIVITY

- Spring 2020, CSUS Arts & Letters Scholarly and Creative Activities Award, \$3,500 and 3 units assigned time
- Spring 2020, CSUS Arts & Letters Curriculum Redesign Grant, \$500 and 3 units assigned time

## INDEPENDENT GRANT ACTIVITY, CONTINUED

- Summer 2019: Waterhouse Family Institute Grant, \$10,000 (not awarded; top 3 finalist)
- Spring 2019, CSUS Arts & Letters Scholarly and Creative Activities Award, \$3,500 and 3 units assigned time
- Fall 2018: CSUS Research and Creative Activity Award, \$7,500 (not awarded)
- Fall 2018: CSUS Arts & Letters Scholarly and Creative Activities Award, \$3,500 + 3 units assigned time
- Fall 2018: CSUS Faculty Research Incentive Grant \$2,500
- Fall 2017: CSUS University Enterprises Campus Grants Program, \$5,000 (not awarded)
- Spring 2017: CSUS Research and Creative Activities Award, \$7,500
- Spring 2017: CSU Chancellor's "Promising Practices" course redesign grant, \$12,000 (not awarded)
- Fall 2016: CSUS University Enterprises Campus Grants Program, \$5,000 (not awarded)
- Fall 2016: CSUS Probationary Faculty Development Grant, \$500 and 3-units of release time (not awarded)
- Spring 2016: CSU Research, Scholarly, and Creative Activities Program grant, \$5,250 (awarded but not accepted)
- Spring 2016: CSU Chancellor's "Promising Practices" course redesign grant, \$11,008 (awarded but not accepted)
- Fall 2015: National Communication Association Advancing the Discipline grant, \$5,000 (not awarded)
- Fall 2012: ASU Graduate Student Professional Association Travel Grant, \$550
- Fall 2012: ASU Graduate Research Support Program Grant, \$2,000
- Spring 2012: Hugh Downs School of Human Communication Summer Block Research Grant, \$5,000
- Fall 2011: ASU Graduate Student Professional Association Travel Grant, \$750
- Spring 2011: ASU Graduate Student Professional Association Jump Start Grant, \$500
- Spring 2011: Hugh Downs School of Human Communication Summer Block Research Grant, \$1,000
- Spring 2011: ASU Graduate Student Professional Association Travel Grant, \$200/Hugh Downs Travel Grant \$250
- Fall 2010: ASU Graduate Student Professional Association Travel Grant \$750
- Fall 2010: ASU Graduate Research Support Program Grant, \$750
- Spring 2010: Hugh Downs School of Human Communication Summer Block Research Grant \$1,100
- Fall 2010: ASU Graduate Student Professional Association Travel Grant \$750/Hugh Downs Travel Grant \$750

## PROFESSIONAL DEVELOPMENT

- Fall 2019-Spring 2020, Co-leading a Faculty Scholarly Community about Qualitative Research at CSUS
- Spring 2018, Attended the Western States Communication Association
- Fall 2017-Spring 2018, Co-leading a Faculty Scholarly Community about Qualitative Research at CSUS
- Spring 2016, Attended the Organizational Communication Traditions conference, Austin, TX
- Spring 2016, Participating in a Faculty Learning Community "Write a Journal Article in 12 weeks" at CSU Chico
- Summer 2014, Attended BlogHer 14, blogging, writing and publishing conference
- Spring 2013, Attended NVIVO workshop on mixed methods research
- Fall 2011-Fall 2012, Participant in "First Friday Forum," a monthly professional development seminar series and dissertation workshop in the ASU Hugh Downs School of Human Communication
- Spring 2011, Attended the ASU Narrative Arts-based and "Post" Approaches to Research Conference
- Fall 2010, Attended ASU Graduate College "Strategies for Success" seminar
- Fall 2010, Attended ASU Teaching & Learning seminar "Applying the Seven Principles of Good Teaching"
- Fall 2010, Participated in ASU's Preparing Future Faculty program
- Summer 2007, Volunteered as a Graduate Assistant for Dr. Jaccie Irwin's Presentational Speaking in the Organization

## INVITED LECTURES AND APPEARANCES

- Spring 2020, Guest speaker regarding emotion and organizing in Dr. Justin Boren's organizational communication course at Santa Clara University
- Fall 2019, Guest speaker regarding college success in Chris Maben's Freshman Seminar
- Spring 2019, Guest speaker regarding social media and communication in Kristen Tudor's Communication Survey Course

## INVITED LECTURES AND APPEARANCES, CONTINUED

- Fall 2018, Guest speaker regarding college success in Chris Maben's Freshman Seminar
- Fall 2018, Guest speaker regarding college success in Dr. Jacqueline Irwin's Freshman Seminar
- Spring 2018, Attended Pam Sanger's Senior Seminar in Interpersonal Communication class poster presentations
- Spring 2018, Guest speaker regarding grad school in Pam Sanger's Senior Seminar in Interpersonal Communication class
- Spring 2018, Guest speaker regarding organizational communication in Kristen Tudor's Survey of Communication course
- Spring 2018, Guest speaker regarding social media and communication in Timi Poeppelman's Public Relations course
- Spring 2018, Guest speaker regarding social media and communication in Timi Poeppelman's Gender in the Media course
- Spring 2018, Guest speaker regarding social media and communication in Timi Poeppelman's Media Courses (x2)
- Fall 2017, Guest speaker regarding social media and communication in Krisi Gorgevich's Communication Survey
- Fall 2017, Guest speaker regarding job hunting in Dr. Sarah J. Tracy's First Friday Forum Course.
- Spring 2017, Guest speaker regarding discourse tracing in Dr. Marianne LeGreco's Methods Course
- Fall 2016, Guest speaker regarding teens and social media in Kathleen Lucier's COMS 100A course
- Fall 2014, Guest speaker regarding gender and media in Dr. Janell Bauer's Women, Men, and the Media course.
- Spring 2013, Guest speaker regarding qualitative methods in Dr. Sarah J. Tracy's Advanced Qualitative Methods course.
- Fall 2012, Guest speaker regarding emotional management and emotional labor in Instructor Marie-Louise Paulesc's Communication in Everyday Life course.
- Fall 2012, Guest speaker regarding emotional taxes in airport security lines at the Tempe Chapter of the Philanthropic Educational Organization.
- Spring 2012, Guest lecture regarding emotion management in Gino Giannini's Organizational Communication Course.
- Fall 2011, Guest speaker on academic conferences in Dr. Nick Trujillo's graduate qualitative methods course.
- Fall 2011, Guest lecture on focus group methodology in Dr. Michael Shafer's SWG 623 Agency and Community-Based Research course.
- Spring 2011, Guest lecture on research methods in Dr. Sarah Tracy's COM 404 Research Practicum course.
- Spring 2010, Guest lecture on rhetorical methods in Dr. Jess Alberts' COM 100 Intro to Human Communication.
- Spring 2010, Guest lecture on organizational communication in Dr. Jess Alberts' COM 100 Introduction to Human Communication course.

## CORPORATE TRAINING/WORKSHOPS

- Spring 2020, faculty-led workshop at Sacramento State titled "Cultivating Compassion and Encouraging Empathy at Work"
- Summer 2018, led a workshop titled "Cultivating Respect and Encouraging Empathy in the Mediation Process" for the Civil Harassment Mediation program for the Sacramento County Courthouse.
- Spring 2018, "Organizational culture and change: A workshop on communication and leadership in organizations," presented for Butte Community College's Leadership Development Institute
- Spring 2016, "Organizational culture and change: A workshop on communication and leadership in organizations," presented for Butte Community College's Leadership Development Institute
- Fall 2015, "Qualitative data analysis: Unmasking the backstage steps of making sense of qualitative data." Short course and workshop co-presented at the annual meeting of the National Communication Association, Las Vegas, NV.
- Summer 2015, "Making meaning of data: A workshop on qualitative data analysis and NVIVO software," a two-day workshop presented at the Center for Applied Behavioral Health Policy, June 2015
- Fall 2014, "Qualitative data analysis: Unmasking the backstage steps of making sense of qualitative data." Short course and workshop co-presented at the annual meeting of the National Communication Association, Chicago, IL.
- Spring 2014, "Asking good questions: A workshop on interview guide development," presented at the Center for Applied Behavioral Health Policy, January 2014
- Fall 2013, "Qualitative data analysis: Unmasking the backstage steps of making sense of qualitative data." Short course and workshop co-presented at the annual meeting of the National Communication Association, Washington, DC.

## CORPORATE TRAINING/WORKSHOPS, CONTINUED

- Fall 2013, “Finding synergy: A workshop on focus group interviewing,” presented at the Center for Applied Behavioral Health Policy, December 2013
- Fall 2013, “Hearing Data: A workshop on qualitative interviewing,” presented at the Center for Applied Behavioral Health Policy, November 2013
- Co-author and trainer for the Arizona State University’s “A practical guide to organizational change, implementation theory, and evidence based practice,” an online webinar (to be launched Fall 2015).
- Fall 2012, “Qualitative data analysis: Unmasking the backstage steps of making sense of qualitative data.” Short course and workshop co-presented at the annual meeting of the National Communication Association, Orlando, FL.

## REPORTS

- Malvini Redden, S. (2018). The Reality of Sexting Among Teens. Report for Mindguard, non-profit organization aimed at preventing sextortion and promoting social media among teens.
- Malvini Redden, S. (2015). Promoting recovery and resilience from the impact of mental illness and substance abuse through innovative community solutions. Center for Applied Behavioral Health Policy Annual report.
- McKay, C., Malvini Redden, S., Shafer, M. S., & Sayrs, L. (2014). Bridging the Gap Offender Reentry: Annual Evaluation Report for the Period October 1, 2013 – November 30, 2014. Phoenix, AZ. Arizona State University.
- Shafer, M.S., Hartman-Ellis, B., Malvini Redden, S., Staples, V., Klofkorn, N. & Ashley, A. (2013). Requests for proposals for the greater Arizona Regional Behavioral Health Authority: Recommendations and Development Considerations. Phoenix, AZ, Arizona State University.

## TEACHING EXPERIENCE SUMMARY

### INSTRUCTOR OF RECORD

- Seminar in Organizational Communication (Graduate)
- Senior Seminar in Organizational Communication
- Applied Organizational Communication (Graduate)
- Critical Analysis of Messages (Writing intensive)
- Leadership Group Communication (Online)
- Interpersonal Special Topics: Relational Leadership
- Theories of Interpersonal Communication
- Communication & Social Media (Graduate)
- Qualitative Research Methods (Graduate)
- Intro to Organizational Communication
- Communication Scholarship (Writing intensive)
- Intro to Interpersonal Communication
- Small Group Communication
- Communication Experience
- Intro to Argumentation

### GRADUATE SEMINAR ASSISTANT FOR DOCTORAL LEVEL COURSES

- Advanced Qualitative Methods
- Advanced Qualitative Data Analysis

### TEACHING ASSISTANT

- Intro to Human Communication (Large lecture)
- Presentational Speaking in the Organization (Large lecture)

## TEACHING EXPERIENCE

### COMMUNICATION STUDIES DEPARTMENT, SACRAMENTO STATE UNIVERSITY

*Assistant Professor*

- COMS 298, Communication & Social Media (Special Topics Graduate Seminar), Spring 2020
- COMS 217, Assessing Communication Behaviors in Organizations (Graduate Seminar), Spring 2017

## TEACHING EXPERIENCE, CONTINUED

- COMS 206, Organizational Communication (Graduate Seminar), Fall 2016, Fall 2019
- COMS 200, Qualitative Research Methods (Graduate Seminar), Fall 2017, Fall 2018
- COMS 180, Senior Seminar in Organizational Communication, Fall 2016 (2 sections), Spring 2017, Fall 2017, Spring 2018, Fall 2018, Spring 2019 (2 sections), Fall 2019, Spring 2020 (2 sections)
- COMS 145, Introduction to Organizational Communication, Summer 2017, Summer 2018, Summer 2019, Fall 2019
- COMS 143, Theories of Interpersonal Communication, Winter 2019 (Online)
- COMS 100B, Critical Analysis of Messages, Spring 2017

### COMMUNICATION STUDIES DEPARTMENT, CALIFORNIA STATE UNIVERSITY, CHICO

#### *Assistant Professor*

- CMST 331, Communication Scholarship, Fall 2015, Spring 2016
- CMST 370, Intro to Organizational Communication, Fall 2015, Spring 2016

### COMMUNICATION STUDIES DEPARTMENT, SACRAMENTO STATE UNIVERSITY

#### *Part-Time Faculty*

- COMS 180, Senior Seminar in Organizational Communication, Fall 2013, Spring 2014, Fall 2014, Spring 2015
- COMS 100B, Critical Analysis of Messages, Fall 2013, Spring 2014, Fall 2014, Spring 2015
- COMS 143, Theories of Interpersonal Communication, Spring 2015

### HUGH DOWNS SCHOOL OF HUMAN COMMUNICATION, ARIZONA STATE UNIVERSITY

#### *Graduate Seminar Assistant, doctoral level courses*

- COM 609, Advanced Qualitative Methods, Spring 2012
- COM 692, Advanced Qualitative Data Analysis, Spring 2012

#### *Course Designer/Primary Instructor/Teaching Associate*

- COM 400, Interpersonal Special Topics: Relational Leadership, Fall 2010
- COM 110, Intro to Interpersonal Communication, Spring 2012
- COM 430, Leadership Group Communication (online), Summer 2011, Summer 2010
- COM 230, Small Group Communication, Fall 2010, Spring 2010, Fall 2009

#### *Teaching Assistant, large lecture course.*

- COM 100, Intro to Human Communication, Spring 2010

### COMMUNICATION STUDIES DEPARTMENT, CALIFORNIA STATE UNIVERSITY SACRAMENTO

#### *Primary Instructor/Teaching Associate.*

- COMS 2, Intro to Argumentation, Fall 2008
- COMS 5, Communication Experience, Spring 2008, Fall 2007

#### *Graduate Assistant, large lecture course.*

- COMS 103, Presentational Speaking in the Organization, Spring 2007

## ADVISING & MENTORING

### COMMUNICATION STUDIES DEPARTMENT, SACRAMENTO STATE UNIVERSITY

#### *Graduate Advising*

Amanda Gedda, MA expected Fall 2021, Thesis  
Carlos Rodriguez, MA expected Spring 2021, Thesis  
Kevin Hendricks, MA expected Fall 2020, Project  
Jennifer Hayes, MA expected Spring 2020, Comprehensive Exams  
Tiffany Mabalot, MA expected Spring 2020, Thesis  
Erik Ramirez, MA earned Spring 2019, Thesis  
Kyle Hanners, MA earned Spring 2018, Thesis

#### *Graduate Committees*

Jameson Warren, MA expected Spring 2021, Thesis  
Storm Sharar, MA expected Spring 2021, Thesis  
Evelyn Villalobos, MA expected Spring 2021, Thesis  
Owen Young, MA expected Spring 2021, Thesis  
Erika Jauregui, MA expected Spring 2021, Thesis  
Katarina Aleksic, MA expected Spring 2021, Thesis  
Rachel Marthaler, MA expected Fall 2020, Project  
Samantha Mapes, MA expected Spring 2020, Thesis  
Arielle Newton, MA expected Fall 2020, Project  
Miles Schuster, MA expected Spring 2020, Thesis  
MaryEllen Mathis, MA expected Spring 2020, Thesis  
Michael Rangoonwala, MA earned Spring 2019, Thesis  
Tyler Wycoff, MA earned Fall 2018, Comprehensive Exams (qualitative methods only)  
Shaminder Singh, MA earned Summer 2018, Thesis  
Haley Schaaf, MA earned Spring 2018, Comprehensive Exams  
Clay Cederquist, MA earned Spring 2017, Thesis

#### *Mentoring*

Arielle Newton, MA student and teaching assistant, mentored regarding teaching activity, Fall 2019  
Jennifer Hayes, MA student and research assistant, supervised data analysis activities, Spring 2019  
Samantha Mapes, MA student and research assistant, supervised data analysis activities, Spring 2019  
Erik Ramirez, MA student, supervised independent research project, Fall 2018  
Chris Anthony, BA student and research assistant, supervised data analysis activities, Spring 2018  
Kyle Hanners, MA student, supervised independent research project, Fall 2017  
Kyle Hanners, MA student, helped develop application for the CSU Chancellor's Doctoral Incentive Program (award received)

## DISCIPLINARY SERVICE

- Fall 2019, Invited reviewer, *Journal of Applied Communication Research*
- Summer 2019, Invited reviewer, *Management Communication Quarterly*
- Summer 2019, Joined editorial board of *Western Journal of Communication*
- Spring-Summer 2019, Invited reviewer, *Management Learning*
- Spring 2019, Invited reviewer, *Human Relations*
- Spring 2019, Article reviewer, Organizational Communication Division, National Communication Association

## DISCIPLINARY SERVICE, CONTINUED

- Fall 2018, Article reviewer, the Organization for Research about Women and Communication, Western States Communication Association
- Spring 2018, Article reviewer, Organizational Communication and Ethnography Divisions, National Communication Association
- Fall 2017, Invited member, National Communication Association Ethnography Division Nominating Committee
- Summer 2017, Invited reviewer, *Management Communication Quarterly*
- Summer 2017, Invited reviewer, *Departures in Critical Qualitative Research*
- Summer 2017, Chair, National Communication Association Ethnography Division Aural-Visual Award Committee
- Spring 2017, Panel Chair, International Communication Association conference, Organizational Communication division
- Spring 2017, Article reviewer, Organizational Communication Division and Ethnography Division, National Communication Association
- Spring 2017, Invited reviewer, *Departures in Critical Qualitative Research*
- Spring 2017, Invited reviewer, *Management Communication Quarterly*
- Fall 2016, Article reviewer, Organizational Communication Division, International Communication Association
- Spring 2016, Invited reviewer, *Human Relations Journal*
- Spring 2016, Article reviewer, Organizational Communication Division, National Communication Association
- Fall 2015, Article reviewer, Instructional Communication Division, International Communication Association
- Fall 2015, Article reviewer, Organizational Communication Division, International Communication Association
- Spring 2015, Article reviewer, Organizational Communication Division, National Communication Association
- Fall 2014, Article reviewer, Organizational Communication Division, International Communication Association
- Fall 2014, Article reviewer, Organizational Communication Interest Group, Western States Communication Association
- Summer 2014, Invited reviewer, *Western Journal of Communication*
- Spring 2014, Article reviewer, Organizational Communication Division, National Communication Association
- Spring 2014, Article reviewer for the Ethnography Division, National Communication Association
- Fall 2013, Article reviewer, Organizational Communication Division, International Communication Association
- Spring 2013, Invited reviewer, *Management Communication Quarterly*
- Spring 2013, Article reviewer, Ethnography Division, National Communication Association
- Summer 2012, Invited reviewer, *Management Communication Quarterly*
- Spring 2012, Organizing the New Members' Breakfast for the Organizational Communication division of the International Communication Association
- Spring 2012, Article reviewer for the Spiritual Communication Division, National Communication Association
- Spring 2012, Article reviewer for the Student Division, National Communication Association
- Spring 2011, Article reviewer for the Spiritual Communication Division, National Communication Association

## CSUS INSTITUTIONAL SERVICE

### UNIVERSITY

- Spring 2020, Faculty Moderator for Arts & Letters, University Student Research Symposium
- Spring 2020, Reviewer, Research and Creative Activities Grant Program
- Spring 2019, Reviewer, Research and Creative Activities Grant Program
- Fall 2018-2021, Institutional Review Board, Arts & Letter Representative
- Fall 2018-2021, Livingstone Annual Faculty Lecture Committee
- Spring 2018, Faculty Juror for Arts & Letters, University Student Research Symposium
- Spring 2018, Reviewer, Research and Creative Activities Grant Program
- Fall 2017-2018, Institutional Review Board, Arts & Letters Representative (alternate, attending all meetings)
- Summer 2017, Invited speaker, Faculty Mentoring Panel, New Faculty Orientation
- Spring 2017, Faculty Juror for Arts & Letters, University Student Research Symposium

## CSUS INSTITUTIONAL SERVICE, CONTINUED

### UNIVERSITY

- Spring 2017-Fall 2018, Member, Strategic Community Engagement Taskforce
- Spring 2017, Reviewer, Research and Creative Activities Grant Program
- Spring 2017-2019, Advisor, Alpha Phi Sorority
- Spring 2017, Member, Writing Across the Curriculum Writing Rubric Pilot Program
- Fall 2016-2018, Alternate, Faculty Senate (served as primary senator Spring 2017)
- Fall 2013, Reviewer for the Pedagogy Enhancement Award program

### COMMUNICATION STUDIES DEPARTMENT

- Summer 2019, hosted TA and new graduate student orientations; Started “First Thursdays” professional development
- Spring 2019, hosted TA and new graduate student orientations; Information session to recruit for graduate program
- Spring 2019, Organized and MC’d the Communication Studies Master’s Hooding Ceremony
- Fall 2018, member of the Faculty Retreat planning committee
- Fall 2018-present, Teaching Associate Coordinator for COMS 5 Communication Experience
- Spring 2018, Organized and MC’d the Communication Studies Master’s Hooding Ceremony
- Spring 2018, hosted three professional development colloquia for graduate students
- Fall 2017-Spring 2019, Teaching Associate Coordinator for COMS 4 Introduction to Public Speaking
- Summer 2017, member, search committee for ASC I
- Fall 2016-present, Graduate Committee Member
- Fall 2016-present, Advisor, Communication Graduate Student Association
- Fall 2016, Future Hornet Day department representative

## CSUS LEADERSHIP POSITIONS

Fall 2017-present, Graduate Program Coordinator, Graduate Committee Chair

## ASU INSTITUTIONAL SERVICE [selected examples]

- Spring 2010-Fall 2012, Grant Reviewer, Jump Start Research Award Program, Graduate Professional Student Association
- Spring 2012, Planned and coordinated a community service day for the students, faculty, and staff of the Hugh Downs School at Crockett Elementary School, an underfunded public elementary school in downtown Phoenix. Recruited 60 volunteers and raised \$1,100 in donations to paint an 86-foot mural and organize a teachers’ resource room.
- Spring 2010-2012, Hugh Downs School grad student recruitment weekend; planning committee member, coordinated research colloquium, presented research
- Fall 2009-Fall 2011, Grant Reviewer, Independent Research Award Program, Graduate Professional Student Association
- Spring 2010, Spring 2011, Invited Reviewer, Centennial Professor Award competition, GPSA
- Spring 2011, Volunteer for the ASU Narrative Arts-based and “Post” Approaches to Research Conference
- Fall 2010, Invited speaker, Hugh Downs School New Graduate Instructor Orientation
- Fall 2009, Spring 2010, Peer Reviewer, Teaching Excellence Award Program, Graduate Professional Student Association
- Fall 2009, Coordinated the Project for Wellness and Work Life colloquium with Marcy Karin

## ASU LEADERSHIP POSITIONS

- 2011-2012, President, ASU Communication Graduate Student Association
- 2010-2011, Vice President, ASU Communication Graduate Student Association

## PROFESSIONAL EXPERIENCE

- Corporate Communication Consultant, Self-employed, 2015 to present  
*Services:* Consulting, training, research related to: Interpersonal communication training, identity management, conflict/crisis management, team building, planned organizational change, audience/stakeholder analysis, work/life balance, organizational wellness, strategic planning, message/brand development, meeting facilitation, corporate training, focus group facilitation and analysis.
- Communication Coordinator, Adventist Health, Corporate Communication Department, 2009 to 2010  
*Responsibilities:* Managing corporate intranet; managing social media and online identity; managing/editing internal and external publications including the employee newsletter, press releases, and regional magazines; creating advertisements/printed collateral; assisting corporate departments and business units with strategic communication/promotion; coordinating media/public relations efforts; crisis communication.
- Communication Specialist, Adventist Health, Corporate Communication Department, 2006 to 2009  
*Responsibilities:* Managing/editing internal and external publications including the employee newsletter, press releases, and regional magazines; creating advertisements/printed collateral; redesigning and managing corporate intranet; planning and executing special events; coordinating media/public relations efforts; crisis communication.
- Communication Coordinator, Ukiah Valley Medical Center, Marketing and Communication Department, 2004 to 2006  
*Responsibilities:* Managing/editing internal and external publications including the employee newsletter, press releases, and regional magazines; community relations; creating advertisements/printed collateral; planning and executing special events; assisting in media/public relations; assisting with fundraising and development.

## PROFESSIONAL AFFILIATIONS

- International Communication Association
- Western States Communication Association
- Experimental Aircraft Association
- Phi Kappa Phi Collegiate Honors Society
- National Communication Association
- Lambda Pi Eta Communication Honors Society (2004 Chapter President)
- The Ninety-Nines, International Association of Women Pilots
- ASU Project for Wellness and Work Life

## VOLUNTEER EXPERIENCE

- 2018-2019, analyzed data and crafted reports for Mind Guard, a non-profit organization aimed at reducing and preventing child abuse and sex trafficking via social media and mobile technologies
- 2013-present, lead qualitative researcher, "Above the Fray," a non-profit organization aimed at empowering safe and responsible social media users, Sacramento, California
- 2012 Organized painting and campus improvements for Crockett Elementary School, Phoenix, AZ
- 2004–2006 Board Member, Ukiah Kiwanis Club
- 2004–2006 Volunteer, Ukiah Chamber of Commerce